

AreYouOnline.Net

EQUIPMENT INSURANCE TERMS

Thank you for your business. This document advises of the insurance terms of your equipment purchased to receive high-speed broadband internet service from AreYouOnline.Net®.

For the purpose of this document the term “*equipment*” and or “*network equipment*” shall refer to the devices purchased through AreYouOnline.Net® at service installation or after and listed below.

The equipment purchased for such purpose may include but not limited to the devices below.

- 1) Cambium 450b SM Transceiver

The terms of coverage are as follows:

- 1) Upon acceptance of this agreement the customer agrees to pay annual equipment insurance fee for the purchased equipment and that this fee may be adjusted as is necessary at the annual renewal date.
- 2) This agreement immediately ceases to exist and becomes non-enforceable when your service account with AreYouOnline.Net® is terminated unless otherwise specified and agreed by signature.
- 3) Customer may cancel this insurance anytime. If canceled within 7 days of initial acceptance or annual renewal customer is entitled to a full refund on the amount billed for the insurance providing a claim resulting in equipment replacement was not placed within those 7 days. No refund is given after these 7 days.
- 4) Equipment insurance purchased after the service application date will be subjected to a 30 day waiting period before any covered equipment can be replaced as determined by AreYouOnline.Net®.
- 5) This insurance is optional and is billed in advance once per year until otherwise advised by you or your authorized agent in writing including email.
- 6) This insurance covers a one-time equipment replacement within the 12-month period for which the equipment is covered. The decision to replace any equipment is determined solely by AreYouOnline.Net®.
- 7) The 12-month coverage period is determined from the date of the initial service application or installation as specified on the service application or the annual renewal date.
- 8) After the initial 12-month period this insurance is automatically renewed annually unless otherwise advised in writing. The automatic renewal will be at the terms listed on our website (<http://www.areyouonline.net>) at the time of renewal.
- 9) The specified equipment is covered for any malfunction as determined by AreYouOnline.Net® including acts of God. Keep in mind that this insurance does not cover any labor associated with the replacement.